# TAKE ADVANTAGES OF GOOD QUALITY OF SERVICES



www.syarn-shipsupply.com



Situated in the middle of the Mediterranean region, between a European market marked by a rapid economic development and an African continent boosted by its emergent economy and its market of hundreds of millions of inhabitants. the Tunisian ports are the most recommended sites for a competitive, reliable and secured transit of goods and ships The Tunisian port chain is composed of 7 ports open to international trade. It spreads over a coast of 1300 km. The diversity of activities of these ports, their complementarity and their exceptional situation allow them to receive all types of ships and to handle all sorts of goods.

# MESSAGE FROM PRESIDENT



Dearest friends and valuable customers,

Aidi Family started the Ship chandler businesses Since 1936 with our grand-father, who managed to build up a successful career. Having worked with his father and grasped all the experience of ship chandelling, Mr. Mohamad Aidi decided to carry on in this field in which he showed up a big competence and a renowned reputation by setting up the Syarn Ship Supply Company.

Nowadays, everyone is concerned with the wind of change and our experience proved that we can meet our strategic goals when we manage the "service side". Having a good management, we believe we can satisfy the specific needs of our clients. With this aim we changed our logo and our web site. But we haven't changed our vision to things and our objectives, neither have we changed our principles in the way we make business.

Our aim is to be a company, which sustains and enhances the way we cater to your demands and your expectations. We are aiming at change and renewal in order to reposit on the supply market and open up to our customers to give a tailor-made service. We will also keep on providing our services to meet your demands at all Tunisian ports, from the mains to the most secluded ones. We can assure you that we will pursue our efforts under our new standard to take all the necessary steps to get the best results for your satisfaction.

We would like to thank our old time customers for supporting us for so many consecutive years and all the new comers, for the trust they have shown us on our work. During all those years we, as a team, have learned how to collaborate hand in hand, and acquire day by day a mutual trust and understanding. We are grateful to have you all as our clients and we hope that we will maintain this trustworthy business relationship for several years more.

We count on your support to help us grow up and serve you better.

Sincerely yours,
Mohamad Aidi
President of Syarn Ship Supply Co.



## WHO WE ARE

#### **WELCOME TO SYARN SHIP SUPPLY**

Syarn Ship Supply is a renowned and dynamic company that is based in Sfax, the industrial capital of Tunisia.

Syarn Ship Supply provides marine and offshore supplies, marine equipment, spare parts and services. Besides we supply all kinds of ships, vessels and any offshore industry especially, Oil well stimulation vessels, Oil drilling rig and Seismic survey vessels.



Syarn Ship Supply is considered to be one among the leaders in marine supply, one that is reliable and professional and that serves at all Tunisian ports.

Having a long experience, we offer a quick service and we supply with high quality products at competitive prices for all types of vessels and offshore unit projects.

# **SYARN SHIP SUPPLY** TEAMWORK



Our staff is working on full time basis, 24 hours a day to meet our clients' demands and desires. We are proud to serve you while maintaining the necessary business ethics together with a high level of quality services, meanwhile we stay competitive: We are sure you will be satisfied with the quality of Syarn Ship Supply's goods and services.





## WHAT WE CAN DO

#### **BUSINESS AREAS**

#### **CARGO**

We supply all kinds of cargo vessels regardless of size (especially, Oil well stimulation and Seismic survey vessels), from container ships to bulk carriers with general ship supplies, marine equipment and spare parts. Whatever you need, just ask for.

Our supplies are delivered all over Tunisian ports and we can easily coordinate any kind of delivery on the Tunisian territory.

Our aim is to provide even better services at all Tunisian Ports. In all our branches we have our own experienced staff who is ready to provide the best type and amount of services at the most competitive prices.



#### **MILITARY**



We supply all engine stores, luxurious bonded stores, adequate cabin decks, marine equipment and spare parts and more at all Tunisian ports within the military and navy sector.

We keep a vast range of all luxurious provisions types. We also have a vast expertise in sustaining for military operations and peacekeeping forces.

#### **OFFSHORE**

Syarn Oil field services are an even more significant partner of the offshore industry. We create worth and a good assessment for our customers within the offshore sector by focusing on our unique experience and competence and capabilities in supply, spare parts handling, sales and a wide range of quality marine products.

Our main objective is to deserve to be your preferred and reliable one- stop supplier.



#### **CRUISE**

We have a long experience in serving the cruise ship industry and ports.

Thanks to our competent and highly experienced staff Syarn Ship Supply is really the suitable company to deal even with very high activity of passenger traffic.

We specialize in taking a good care of the cruise industry's unique and comfortable needs. we do not only deal with supplying high quality fresh, frozen and dry provisions, we also supply all engine stores, luxurious bonded stores, adequate cabin, decks and more.

We specialized in premium class fresh fruit and vegetables for the cruise industry.





# WE SPECIALIZED IN PREMIUM CLASS FRESH FRUIT AND VEGETABLES FOR THE CRUISE INDUSTRY

We understand our clients' needs, letting us serve them better. What's more, we continuously invest in quality improvement on all levels of our performance.

### WHAT WE HAVE DONE

# SYARN SHIP SUPPLY AVAILABILITY IS 24/7. IT PROVIDES AS MENTIONED PREVIOUSLY A WIDE RANGE OF SERVICES INCLUDING SERVICES SUCH AS

#### SYARN PROVISIONS SUPPLY

We permanently hold a comprehensive range of fresh, frozen and dry provision to meet the expectations of quality for cargo, navy, cruise, and offshore industries. We get our products from all over the world but with the taste and the touch of freshness from Tunisia. We are really aware of all standards, strict hygiene rules at all levels throughout the supply chain and of course we will implement that at every step. The frozen products would be loaded from our conveniently located warehouses' fridge rooms and delivered directly as soon as possible to the vessels with our frigorific trucks, off course without breaking the cold chain, at all Tunisian ports.

#### **SYARN TECHNICAL SUPPLY**

Our technical department has excellent and renowned reputation in obtaining all your vessels requirements; our expertise and knowledge help the ship owners to obtain the correct items and spare parts at the most competitive price.

We get a wide range of various qualities of cabin, deck, engine and spare parts that we can supply at any time and that are suitable to the budget of all operators, managers and owners.



#### SYARN SAFETY SUPPLY

Fire, rescue and safety is vital for a ship's operation and is one of the priority area at Syarn Ship Supply. We provide a full range of quality FRS products, in compliance with all relevant rules and regulations. Our expertise and competence in the area of sea and land safety are at your disposal. Syarn Ship Supply guarantees its expertise on the basis of approvals and certifications to give you quality products and services in accordance with the local and international regulations in force.

## WHAT WE HAVE DONE

#### SYARN OFFSHORE SERVICES

Syarn Oil Field services are an even more significant partner of the offshore industry.

We create worth and a good assessment for our customers within the offshore sector by focusing on our unique experience and competence and capabilities in supply, spare parts handling, storage, sales and a wide range of quality marine products.

Our main objective is to deserve to be your preferred and reliable one- stop supplier.





#### OTHER SERVICES

- · Fresh water supply services
- · Complete Catering services
- · Car and Heavy Haulers Rentals
- · Telecommunication system, and Mobile Phone Rentals
- · Ticketing and Transfer services
- · Garbage & sludge removal services
- Dry Cleaning & Laundry services
- Full Cabin Supply
- · Deck & Engine Supply
- Refrigerated Truck Fleet
- Bonded Stores
- Dry dock & survey facilities
- Underwater survey and cleaning services
- Mobile Sanitary & Showers for Field operations





# **GOOD SUPPLIER**IS EASY TO RECOGNIZE



Having a long experience, we offer a quick service and we supply with high quality products at competitive prices for all types of vessels and offshore unit projects.



# **MISSION, VISION & VALUES**

#### **OUR MISSION**

Syarn Ship Supply is the leading ship supplier of Tunisia that functions at all ports. Our company delivers goods, anytime; anywhere: 247/. We store a bulk of best materials for marine use, and we provide high quality services that are really reliable at reasonable prices.



#### **OUR VISION**

Our main objective is to deserve to be your preferred and reliable one-stop supplier.

We will realize this by providing the best services. We long for further accomplishing our customers' benefits in order to better our business.

Our commercial success depends on working hand-in-hand with you as our customer and on being worthy of your confidence, your trust and your loyalty.

To be a company that people choose to do business with because we genuinely care about our customers and are recognized as a leader in the marine supply - which provides outstanding customer service.

# MISSION, VISION & VALUES

#### **OUR VALUES**

**Excellence** - We constantly follow excellence and quality through teamwork, continuous improvement, customer satisfaction and innovation.

**Consideration** - People are the source of our strength and the focus of our mission. We serve all our customers with compassion and dignity.

**Sincerity** - We conduct our work with integrity and honesty. We meet the ethical and professional standards.

**Respect** - We respect the worth, quality, diversity, and importance of each customer who works with or is served by Syarn Ship Supply.

**Responsibility** - We take responsibility for our actions and hold ourselves accountable for the results and outcomes.

**Credence** - We serve and build trust and confidence by our ability to respond to the specific needs of our clients.





#### **SYARN SHIP SUPPLY CO.**

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